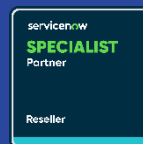




Customer Success Story

Modernizing IT Operations to Enable a Secure, Mobile Workforce



Client Snapshot

- **Mid-sized Canadian Credit Union** operating in a regulated financial services environment
- **Seeking to modernize the workplace** for improved security, mobility, and employee productivity

The Challenges

The client's legacy IT environment was no longer meeting business needs - creating security risks, user friction, and rising support costs. They needed to modernize quickly without overwhelming their lean internal team. **Key challenges included:**

- Aging infrastructure with limited cloud readiness
- Lack of internal expertise to lead a secure workplace transformation
- Growing demand for remote access, collaboration tools, and stronger cybersecurity

The Solution

Coreio led a full-scale Modern Workplace transformation, from assessment to implementation, enabling the client to adopt secure, cloud-based tools and modernize IT operations without straining internal resources. **Coreio's approach included:**

- Conducted a Modern Workplace Assessment and delivered an actionable roadmap
- Migrated the organization to Microsoft 365, Azure AD, and cloud-based storage
- Implemented modern governance, security policies, and device management practices
- Provided deskside and engineering support to ensure a smooth, on-time rollout

Key Outcomes



Enabled secure, cloud-based collaboration through Microsoft 365, Azure AD, and modern device management



Reduced IT operating costs and security risks by replacing legacy systems with a scalable, cloud-first model



Brought deep expertise and regulatory insight as a Microsoft Gold Partner with proven execution in financial services



Future-ready IT environment with scalable device management and over-the-air distribution of patches and updates to ensure endpoint security

